

Rockville Public Library Wi-Fi to Go, Mobile Hotspot

Scope of Use

A Wi-Fi hotspot is a device used to connect a mobile-enabled device, such as a laptop, smartphone, or tablet, to the Internet wirelessly. The hotspot is portable, and connectable to a device almost anywhere. More than one device can be connected to the Wi-Fi hotspot, and in most situations, up to ten devices can be connected.

Wireless Internet service relies on cell tower technology and coverage. User experience can vary based on location. People should be cautious about sharing personal information over the Internet. The Rockville Public Library is not responsible for personal information shared over the Internet, or for information or websites accessed through the Wi-Fi to Go Mobile Hotspot. Furthermore, the Rockville Public Library is not liable for any damages or expenses resulting from the use of the Wi-Fi to Go Mobile Hotspot.

Eligibility

The Rockville Public Library lends Wi-Fi to Go, Mobile Hotspots (hereinafter referred to as Hotspot) to Rockville Public Library cardholders 18 years of age or older AND in good standing (no fines or overdue items and no history of a delinquent account).

In order to be eligible to check out a Hotspot, new card holders must establish a borrowing history for three (3) consecutive months with at least 3 checkouts. Patron history will be reviewed with other Connecticut libraries to establish the patron's borrowing record and verify good standing.

Checkout of a Hotspot is limited to one unit per household for a period not to exceed seven (7) days, and it cannot be reserved consecutively. Hotspots are available at the Adult Services Circulation Desk on a 'first-come, first-served' basis. The Library reserves the right to refuse service or borrowing to patrons who have previously abused equipment, or who or have failed to return materials, or are repeatedly late returning them.

- Parents/guardians are responsible for the use of the Hotspot by minors.
- Overdue Hotspots will be deactivated at closing on the day the Hotspot is due to be returned.

Mobile Hotspot Assistance

Borrowers may call the Library during normal business hours at [\(860\) 875-5892](tel:8608755892).

*****Mobile Hotspot Lending Acceptable Use Agreement (initial and sign)*****

____ I, the undersigned, understand I must present my Library card and photo identification to the Adult Circulation Desk to check out a Mobile Hotspot.

____ **RESPONSIBILITY:** Once a Hotspot is checked out to me, it becomes my responsibility. Any changes in condition or content while in my care will be my responsibility. I am responsible for damage, loss, or theft. If any technical problems are encountered, I should return the device immediately to the Adult Services Circulation Desk.

I should have a basic working knowledge of the device on checkout. I understand and acknowledge that Hotspots are unsecured, wireless networks and that any information being sent or received over the network could potentially be intercepted by another wireless user. Hotspot borrowers are cautioned against transmitting their credit card information, passwords, and any other sensitive, personal information while using the wireless network. Due to this inherent insecurity, I agree that I use the Hotspot at my own risk and agree to release and hold harmless the Library and its board members, officers, employees, agents and representatives from any liability, damages, or expenses resulting from the use of the Hotspot.

Any use of the Hotspot for illegal purposes, unauthorized copying of copyright-protected material in any format, or transmission of threatening, harassing, defamatory or obscene materials is strictly prohibited and may be subject to criminal prosecution. I agree to comply with all applicable federal, state, and local laws, including those regarding obscenity, pornography and the delivery of any such material to minors, and Library policies.

I understand and acknowledge that the Internet contains images and content that may be offensive or harmful to me or to others. I agree to release and hold harmless the Library its board members, officers, employees, agents and representatives from all liabilities associated with the viewing of, use of or exposure to any information, picture, graphical representation or illustration I may encounter while using the Hotspot, regardless of whether the information appears on or is delivered through the device I operate or any other wireless user operates.

_____ I understand devices must be returned to the **Adult Services Circulation Desk** and should never be returned in the book drop or to another library. The Hotspot will be examined to ensure it has not been tampered with. If damage to the device is discovered by Library staff, appropriate costs will be added to my account. A returned Hotspot must remain available in the Library for 48 hours before I, or someone in my household, may check it out again.

_____ **FEES:** I understand and I agree to the following charges:

- Overdue Devices **\$5 per day** not to exceed to full replacement cost.
- Book Drop Return **\$20 fine.** *Devices must be returned to the Adult Circulation Desk.* If the device needs to be replaced, patron will be charged full replacement cost.
- Full Replacement Cost **\$96.00 plus shipping charges** for the device, or any parts, are lost, stolen, damaged, or otherwise not returned.

If I fail to pay the replacement cost for a lost device, my borrowing privileges at the library will be canceled.

Three (3) late returns for any device checkout will result in being permanently banned from borrowing all devices.

Signature: _____

Print Name: _____

Library Card Number: _____

Email Address: _____

Phone Number: _____ () cell () home (check applicable box)

Date: _____

Library Staff Only

___ Checked Library card and Photo Identification.

___ Reviewed policy, due date and fines assessed.

___ Checked that device included Hotspot, cord, instructions, and case.